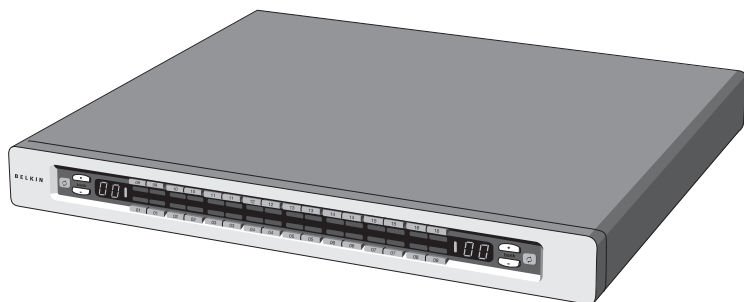




# OmniView™

## KVM Switch with CAT5 Extension

*Control up to 16 servers located up to 1000 feet away  
from your KVM Switch with up to two consoles*



- Expandable for control of up to 256 servers from four consoles

## User Manual

### ENTERPRISE Quad-Bus Series

F1DW116C

F1DW216C

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# INTRODUCTION

Congratulations on your purchase of this Belkin OmniView ENTERPRISE Quad-Bus Series KVM Switch with CAT5 Extension (the Switch). Our diverse line of KVM solutions exemplifies the Belkin commitment to delivering high-quality, durable products at a competitive price. Designed to give you control over multiple computers and servers from up to four consoles, the Switch comes in a variety of capacities suitable for all configurations, large or small.

Belkin has designed and developed this Switch with the server administrator in mind. The result is the OmniView ENTERPRISE Quad-Bus Series KVM Switch with CAT5 Extension, which surpasses any other switch on the market. Engineered to enhance the most advanced server room and laboratory environments, The Switch offers:

- Operation at a distance of 1000 feet from the KVM Switch, using CAT5 extension technology
- Reduced cable clutter and bulk
- Quad-bus technology, for expanded control by up to four simultaneous users
- Dual-console\* support, expandable to four consoles
- IntelliView Graphical On-Screen Display
- PS/2 and USB mix-and-match keyboard and mouse support
- Multilevel security
- USB flash-upgrade capability using AutoUpdate™
- Dedicated daisy-chain ports
- Server connection diagnostics
- Intuitive port indicators
- Direct-access port selectors
- Belkin 5-Year Warranty

\*Available on 2x16 model only (F1DW216C)

# INTRODUCTION

This manual provides detailed information about your new Switch, from installation and operation to troubleshooting—in the unlikely event of a problem. From time to time, Belkin may release updates to this product; updated user information will be available from our website at [belkin.com](http://belkin.com)

For quick, easy installation instructions, please refer to the included Quick Installation Guide.

Thank you for purchasing the Belkin OmniView ENTERPRISE Quad-Bus Series KVM Switch with CAT5 Extension. We appreciate your business and have confidence that you will soon see for yourself why over 1 million Belkin OmniView products are being used worldwide.

## Package Contents

- OmniView ENTERPRISE Quad-Bus Series KVM Switch with CAT5 Extension
- Two Rack-Mount Brackets with Screws
- User Manual
- Quick Installation Guide
- IEC power supply cable
- Registration Card
- One set of rubber feet

# OVERVIEW

## Feature Overview

### Quad-Bus Technology

Our proprietary way to enable multiple Switches to be daisy-chained together; Belkin quad-bus KVM products let you expand up to a maximum of four consoles to simultaneously control up to 256 computers.

### CAT5 Extension Technology

This included feature lets users control their servers from up to 1000 feet away from the Switch.

### Integrated Dual-Console Support\*

For simultaneous control of up to 256 computers, this gives you the capability to connect two consoles.

### IntelliView Graphical On-Screen Display (OSD)

The IntelliView feature simplifies server management by allowing you to assign individual names to each connected server throughout the system. You can also create groups of computers, which you can use to organize your computers. IntelliView provides a visual means of switching between computers, checking computer connection status; offers multilevel security; and sets the time interval for the AutoScan function.

### PS/2 & USB Mix-and-Match Keyboard and Mouse Support

The Switch enables you to use either USB- or PS/2-type keyboards and mice to control computers. Servers can be attached via either the computer's USB or PS/2 interfaces by using the custom ENTERPRISE Series Dual-Port KVM Cables.

### AutoUpdate™

The exclusive AutoUpdate system from Belkin provides you with flash-upgrade firmware updates for your Switch. This allows you to maintain consistent compatibility with the latest devices and computers. Firmware updates are free for the life of your Switch. Please visit us at [belkin.com](http://belkin.com) for complete update information and support.

### Video Resolution

The maximum video resolution supported by the Switch depends on the distance between the Switch and the connected servers. At 250 feet, a 2048x1536 resolution is achieved; at 500 feet, 1280x1024; and at 1000 feet, 800x600. Higher resolutions may be obtained at 500 and 1000 feet with degraded video quality.

\*Available on 2x16 model only (F1DW216C)

# OVERVIEW

## Hot Keys

Hot key functionality allows you to select a port using key commands; hot key sequences let you select one computer from as many as 256 computers, instantly.

## Reprogrammable Hot Key Initiator Sequence

The Switch allows you to select up to six alternate keys to initiate hot key commands; this creates compatibility with keyboards that either do not feature identical keys or that may have programmed identical keys to perform other functions. These settings can be configured through IntelliView. For more information, please refer to the “IntelliView Features” section of this manual on page 21.

## AutoScan

The AutoScan feature allows you to set your Switch to scan and monitor the activities of all connected computers, one by one. The time interval allotted for each computer can be defined or adjusted through the IntelliView menu.

## Direct-Access Port Selectors

These buttons, conveniently located on the front face of the Switch, allow for simple, manual port selection.

## LED Display

An LED display on the front of the Switch serves as a status monitor. An LED above each direct-access port selector lights to indicate which console currently controls the corresponding computer. LEDs are color-coded to simplify the identification of each console.

## Seven-Segment LED Display

In standalone mode, the seven-segment LEDs indicate the port that has been selected for each console. When daisy-chaining multiple Switches together, the seven-segment LED display indicates the BANK number. During the computer selection process, the seven-segment LEDs will briefly indicate the BANK that is being selected; this allows the user to select any computer directly from the front panel.

## High-Density Computer Ports

The Switch features high-density, 50-pin, SCSI 2 connectors. These connectors allow your ENTERPRISE Quad-Bus Series KVM Switch to fit into a 1U-height, rack-mount case\*.

# OVERVIEW

## Equipment Requirements

To connect the Switch to each computer, a specialized Belkin OmniView ENTERPRISE Series Server Interface Module (F1DE101A-AP) and a CAT5 or CAT6 patch cable is required per computer. To connect multiple BANKs together, a specialized Belkin OmniView ENTERPRISE Quad-Bus Series Daisy-Chain KVM Cable is required.

### Patch Cables

A3L980-XX (CAT6)

A3L850-XX (CAT5)

A7J304-XX (CAT5)

A3L791-XX (CAT5)

OmniView ENTERPRISE Quad-Bus Series Daisy-Chain Cable  
F1D9402-XX (Daisy-Chain)

(-XX denotes length in feet)

## Operating Systems

The Switch is for use with computers running:

### Platforms

- Windows® 98, 2000, Me, NT®, XP
- Red Hat® Linux® 7.0, 7.1, 7.2, Mandrake, Lindows
- Novell® NetWare® 5.x, 6.x
- Apple® Macintosh® products (Requires USB support, or the OmniView Mac Adapter-F1D080)

### Keyboards

- Supports most PS/2 keyboards
- Supports USB keyboards up to 104 keys

### Mice

- Supports most PS/2 and USB mice

### Monitor

- VGA
- SVGA
- MultiSync®

*Note: DCC is not supported when monitors are connected to the ENTERPRISE Quad-Bus Series KVM Switch.*

# OVERVIEW

## Product Specifications

Part No.:	F1DW116C, F1DW216C
Power:	100-240VAC @ 47-63Hz, single phase, 0.25A @ 117VAC, 0.15A @ 240VAC
Daisy-Chain:	Maximum of 16 BANKs, including 4 consoles
Max. Number of PCs:	16 per BANK = 256 total
Keyboard Emulation:	PS/2 & USB
Mouse Emulation:	PS/2 & USB
Monitors Supported:	VGA, SVGA, MultiSync®, LCD monitors that accept analog input
Max. Host Connections:	16
Keyboard Input:	6-pin miniDIN (PS/2), USB type A
Mouse Input:	6-pin miniDIN (PS/2), USB type A
Host Connector:	High-density, 50-pin, SCSI 2-style connector (Requires Belkin ENTERPRISE Quad-Bus Series Dual-Port KVM Cable-F1D9400-XX or F1D9401-XX)
VGA Port:	15-pin HDBB type
Enclosure:	Metal enclosure with high-impact plastic faceplate
Operating Temp:	32° to 104° F (0~40° C)
Storage Temp:	-4° to 140° F (-20~60° C)
Humidity:	0-80% RH, non-condensing
Maximum Altitude:	10,000 feet
Warranty:	5 years

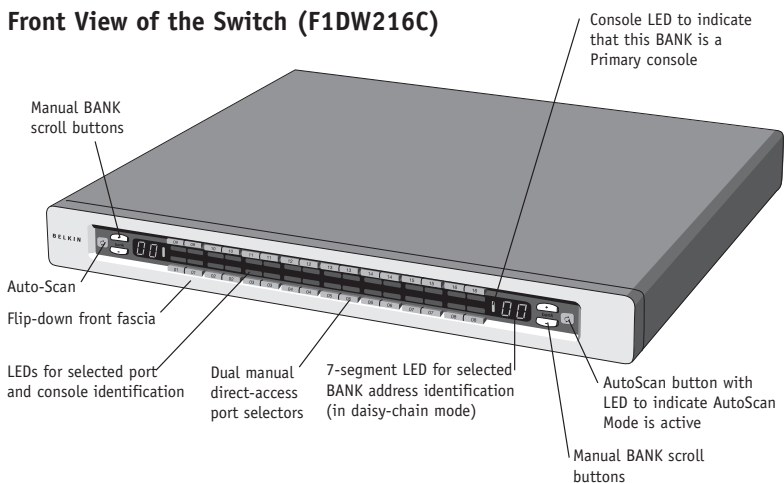
*Note: Specifications are subject to change without notice.*



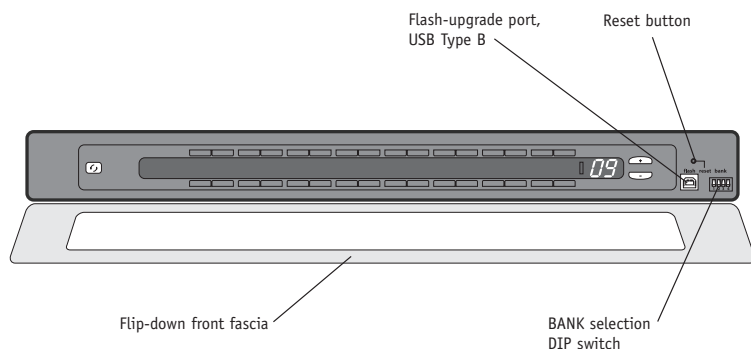
# OVERVIEW

## Unit Display Diagrams

### Front View of the Switch (F1DW216C)

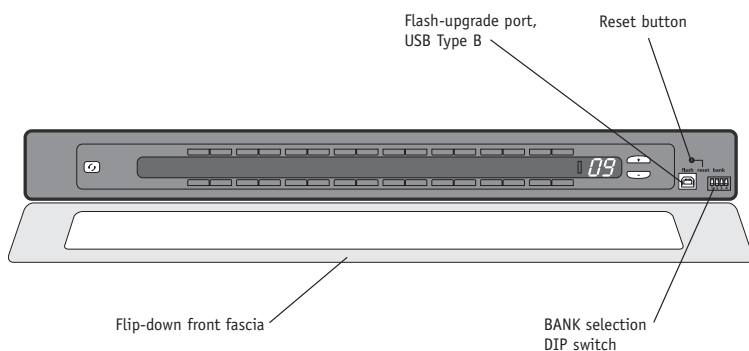


### Front View with Fascia Flipped Down (F1DW216C)

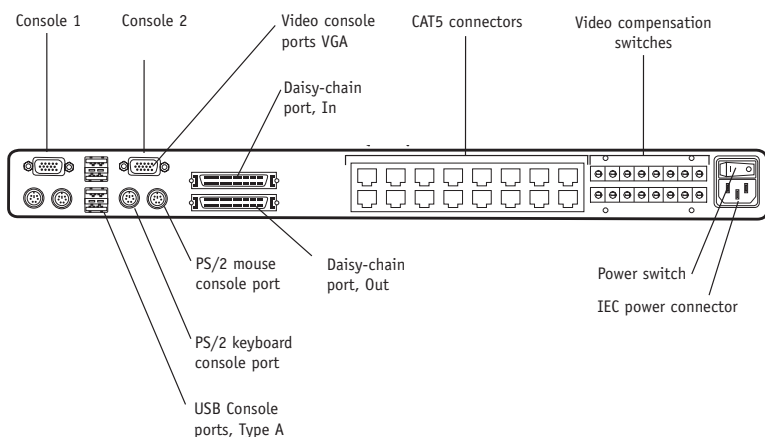


# OVERVIEW

## Front View with Fascia Flipped Down (F1DW116C)



## Back View of the KVM Switch (F1DW216C)



# INSTALLATION

## Pre-Configuration

The enclosure of the Switch is designed for desktop or rack-mount configuration. The Switch is rack-mountable in standard 19-inch server racks. Rack-mount hardware is included with these Switches for a sturdy rack installation. Anti-skid feet are included for stable desktop configurations.

Consider the following when deciding where to place the Switch:

- Whether or not you intend to use the direct-access port selectors
- The lengths of the cables attached to your keyboard, monitor, and mouse
- The location of your computers in relation to your console
- The lengths of the cables you use to connect your computers to the Switch
- The placement of the daisy-chained BANKs in your server room, and the lengths of the cables you use to connect the BANKs in your daisy-chain

## Cable Length Recommendations

### For PS/2 Computers

We recommend that PS/2 cable length be limited to 25 feet for best video performance. Beyond that length, the probability of video degradation increases.

### For USB Computers

We recommend that USB cable length be limited to 12 feet for best performance.

## Installing the Switch into a Server Rack

The Switch includes mounting brackets ideal for installation in 19-inch racks.

Please consider the following before rack-mounting your Switch.

- a) Elevated Operating Ambient Temperature** – If installed in a closed or multiunit rack assembly, the operating ambient temperature of the rack environment may be greater than room ambient. Therefore, consideration should be given to installing the equipment in an environment compatible with the manufacturer's maximum rate ambient temperature.
- b) Reduce Air Flow** – Installation of the equipment in a rack should be such that the amount of airflow required for safe operation of the equipment is not compromised.
- c) Mechanical Loading** – Mounting of the equipment in the rack should be such that hazardous condition is not achieved due to uneven mechanical loading.
- d) Reliable Earthing** – Reliable earthing of rack-mounted equipment should be maintained. Particular attention should be given to supply connections other than direct connections to the branch circuit.

# INSTALLATION

1. Remove the brackets from the box.
2. Align the bracket with the front of the Switch for flush installation in your rack.
3. Attach the bracket to the side of your Switch with the screws provided.
4. Mount the Switch to the rack rail assembly.

## \*\*\* Cautions and Warnings \*\*\*

Before attempting to connect anything to the Switch or your computer(s), please ensure that all your computer equipment and devices are powered off. Belkin Corporation is not responsible for damage caused by your failure to do so.

## Standalone Switch Installation

This section provides complete instructions for the hardware setup of a single Switch.

### Connecting Computers to the Switch

1. Attach the IEC power cable to the power connector located on the rear of the Switch.
2. Using an RJ45 CAT5 or CAT6 cable, connect to a free port on your KVM Switch.
3. Connect the other end of the RJ45 cable to an OmniView ENTERPRISE Series Server Interface Module (Belkin part number F1DE101A-AP).
4. Connect the VGA and PS/2 connectors to the computer (make sure that you connect the keyboard and mouse cables to the correct ports on your computer; purple indicates the keyboard connector and green indicates the mouse connector).
5. Set the video compensation switch to the appropriate position as described in the chart below.

*Note: If video resolution is poor, adjust the respective video compensation switch  $\pm 1$  position to improve.*

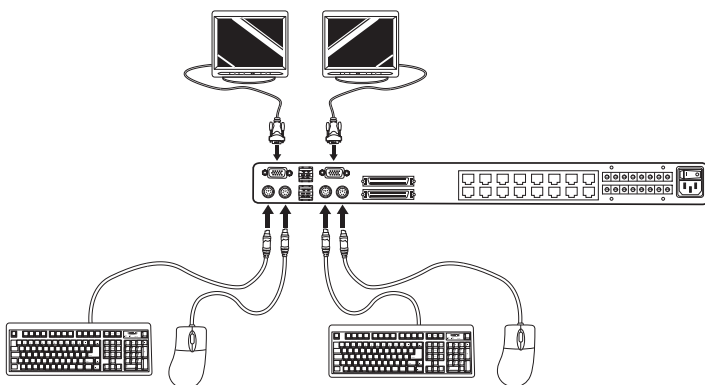
Initial switch position for video compensation			
Length of CATX cable	Low resolution 640x480 to 1024x768	Medium resolution 800x600 to 1600x1200	High resolution 1024x1280 to 2048x1536
0-200 ft.	Position 0	Position 0	Position 0
100-300 ft.	Position 1	Position 1	Position 2
200-400 ft.	Position 2	Position 4	Position 5
300-500 ft.	Position 3	Position 5	Position 6
400-600 ft.	Position 4	Position 6	Position 7
500-700 ft.	Position 5	Position 6	Position 7
600-800 ft.	Position 6	Position 6	Position 7
700-900 ft.	Position 6	Position 6	Position 7
800-1000 ft.	Position 7	Position 7	Position 7

# INSTALLATION

6. Repeat steps 1 through 5 for each additional computer you wish to connect.

## Connect the Console

1. Set BANK address (The BANK address is preset to zero at the factory).
2. Connect the monitor to the Switch. Attach your monitor cable to the HDDB15 female port on the back of the Switch labeled “Console”.



*NOTE: 2x16 model shown*

3. Connect the PS/2 or USB keyboard to the appropriate port on the back of the Switch in the “Console” section (the purple PS/2 port).
4. Connect the PS/2 or USB mouse to the appropriate port on the back of the Switch in the “Console” section (the green PS/2 port).
5. Repeat steps 1–4 above if you are connecting a second console.\*
6. Power on the Switch.
7. Boot all of your host computers.

*NOTE: When using USB hubs on the console parts (including keyboard/hub composite devices), the KVM Switch will not allow a bus-powered hub to be plugged directly into another bus hub. This is per the USB specification. For example, a user wants to extend the keyboard cable length using a USB hub. If the USB hub is un-powered and the keyboard has a USB hub built-in (typically un-powered as well), the keyboard will not function. The solution is either to use a non-hub keyboard or power the intermediate USB hub.*

\*Dual-console support available on 2x16 model only (F1DW216C).

# INSTALLATION

## Connecting Multiple Switches (Daisy-Chaining)

You can daisy-chain up to 16 Switches and Expanders together; this will give a server administrator control over a maximum of 256 computers. In addition, when a second Switch is daisy-chained, additional consoles can be added, creating a configuration of up to four consoles. Each daisy-chained group of Switches becomes a unit that is referred to as a “BANK” and assigned an address. The Switch that the console (keyboard, mouse, and monitor) is connected to is referred to as a “primary” switch. BANKs 00 and 01 can be configured as primary console switches, allowing up to four consoles. BANKs 02 through 15 can only be configured as secondary Switches (without console support). If BANKs 00 through 01 do not have a console attached, they function as secondary Switches. However, the connections on these BANKs are hot swappable. For example, if a console is added to one of the first two BANKs, it will immediately become a primary console Switch.

*Note: A Daisy-Chain Cable (F1D9402-XX) is **required** to daisy-chain each ENTERPRISE Quad-Bus Series KVM Switch and is available through your Belkin reseller or online at [belkin.com](http://belkin.com).*

All OmniView ENTERPRISE Quad-Bus Series KVM Switches feature a “BANK DIP” switch. The BANK DIP switch is used for proper identification of the Switch.

- For a single-unit configuration, set the BANK DIP switch on the Switch to the “standalone” (BANK address 00) setting. This is the factory default setting.
- For multi-unit configuration, the BANK DIP switch on the primary units must be set to BANK address 00 to (or) 01. Secondary units must be set to a unique BANK address (from 02 through 15). Refer to the chart below for DIP switch settings.

When connecting dual-console units with single-console units, it is recommended that all dual-console units are set at the lowest BANK numbers.

### Connection Examples:

Dual-Console KVM Switches Only	KVM Switch Type	BANK ADDRESS	CONSOLE LETTER
	2-Console, 16-Port	BANK 00	A and D
	2-Console, 8-Port	BANK 01	B and C
One Dual-Console and Two Single-Console KVM Switches	2-Console, 8-Port	BANK 00	A and D
	1-Console, 16-Port	BANK 01	B
	1-Console, 8-Port	BANK 02	C
Single-Console KVM Switches Only	1-Console, 16-Port	BANK 00	A
	1-Console, 8-Port	BANK 01	B
	1-Console, 16-Port	BANK 02	C
	1-Console, 8-Port	BANK 03	D

*Note: BANK address 00 operates as standalone by default; refer to the section on the OSD Options page for instructions on how to configure BANK 00 to join a daisy-chain.*

# INSTALLATION

## DIP Switch Configuration Chart

DIP SWITCH #				BANK ADDRESS
1	2	3	4	
DOWN	DOWN	DOWN	DOWN	BANK 00 (Default)
UP	DOWN	DOWN	DOWN	BANK 01 PRIMARY/SECONDARY
DOWN	UP	DOWN	DOWN	BANK 02 SECONDARY
UP	UP	DOWN	DOWN	BANK 03 SECONDARY
DOWN	DOWN	UP	DOWN	BANK 04 SECONDARY
UP	DOWN	UP	DOWN	BANK 05 SECONDARY
DOWN	UP	UP	DOWN	BANK 06 SECONDARY
UP	UP	UP	DOWN	BANK 07 SECONDARY
DOWN	DOWN	DOWN	UP	BANK 08 SECONDARY
UP	DOWN	DOWN	UP	BANK 09 SECONDARY
DOWN	UP	DOWN	UP	BANK 10 SECONDARY
UP	UP	DOWN	UP	BANK 11 SECONDARY
DOWN	DOWN	UP	UP	BANK 12 SECONDARY
UP	DOWN	UP	UP	BANK 13 SECONDARY
DOWN	UP	UP	UP	BANK 14 SECONDARY
UP	UP	UP	UP	BANK 15 SECONDARY

### Example:

Four OmniView ENTERPRISE Quad-Bus Series KVM Switches (F1DW216C) are daisy-chained together to control 64 computers. The DIP switch on the primary units are set to "BANK Address 00" and "BANK Address 01" and the secondary units are each set to a unique BANK address between 02 and 15 (BANK 00 needs to be configured for daisy-chain operation, as noted above).

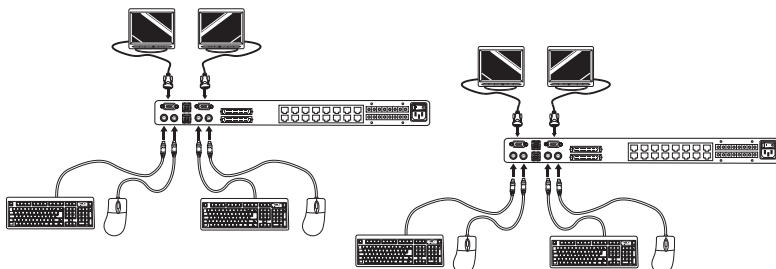
## Installation

### Before you begin:

1. Make sure that all computers and switches are powered off and that each Switch has been assigned a unique BANK address.
2. Place primary and secondary Switches in the desired locations.

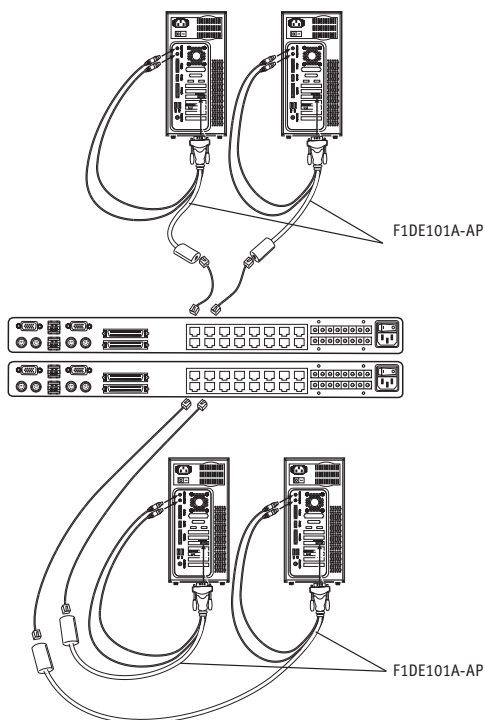
# INSTALLATION

3. Connect the console monitor, keyboard, and mouse to the console ports of the primary Switch(es), as previously described for standalone units, skipping steps 5 and 6.



*Note: Dual-console support available on 2x16 model only.*

4. Connect the computers to the Switch as previously described for standalone Switches.





# INSTALLATION

## Connecting the Daisy-Chain Cable:

5. Begin with BANK 00. Using the Daisy-Chain Cable (F1D9402-XX), connect one end to the “Daisy-Chain OUT” port on the first Switch.
6. Connect the other end of the Daisy-Chain Cable to the “Daisy-Chain IN” port of the next Switch.

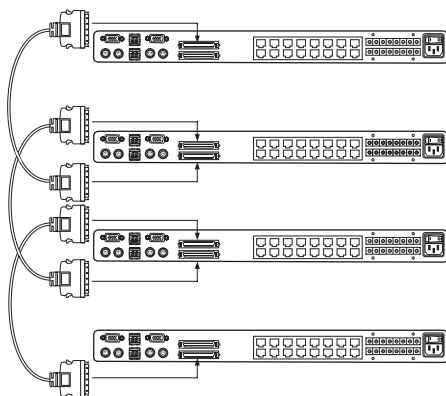
*Note: It does not matter which unit is the primary unit, only that they are connected OUT-to-IN or IN-to-OUT.*

## Adding Additional Units:

7. Continuing in the same manner, using the Daisy-Chain Cable (F1D9402-XX), connect “Daisy-Chain OUT” to “Daisy-Chain IN” on all subsequent units.

**CAUTION:** Never connect “Daisy-Chain IN” to “Daisy-Chain IN” or “Daisy-Chain OUT” to “Daisy Chain OUT”. This may produce unpredictable results.

## Example of Daisy-Chain Configuration



## Connecting the Computers:

8. Power on the Switches, in any order. You will see the port LEDs flash on and off and the seven-segment LEDs will light up, displaying a series of diagnostic codes, eventually stopping with the digits “XX”, where XX is its BANK address.

*Note: If the Switches still do not enumerate with their corresponding BANK address, check that all Switches have the correct BANK address assigned to them and that all daisy-chain cables are connected properly.*

## INSTALLATION

9. If the primary BANK is set to address 00, the KVM administrator must configure the Switch for daisy-chain usage. To do this, take the following steps:

*(Note: You may see lines across some of the consoles, which is normal since it is in an invalid configuration until the “Daisy-Chain this Switch” option is activated).*

- a) Open the OSD by pressing the CTRL key twice, then the space bar, and enter Setup.
- b) Go to the Options page, select the “Advanced” button.
- c) In the Advanced Dialog, check the “daisy-chain this KVM” box.
- d) A dialog will appear informing you that, “This will reset the KVM to change this setting.” Click “OK” to clear the dialog and automatically power cycle the Switch.

When the Switch reboots, it will interact with the remainder of the other daisy-chained Switches as expected. You can verify this by opening the OSD and scrolling through the list of computers; if any of the other Switch’s computers appear in BANK 00’s list, then it is working properly.

*Note: If you don’t configure BANK 00 for use on the daisy-chain, then it will not be able to interact with any of the other Switches and they will not be able to interact with it. In addition, the unit’s front panel will not act the same as the other units’ front panels. Finally, there could be some unpredictable interactions caused by connecting an improperly configured BANK 00 to a daisy-chain.*

### Powering Up the Systems

Once all cables have been connected, power up the connected computers in any order. The Switch emulates both a mouse and keyboard on each port and allows your computer to boot normally; the Switch does not need to be powered on to emulate the keyboard and mouse.

The computer connected to port 01 of any primary KVM Switch will be displayed on the monitor. Check to see that the Switch is working normally by use of mouse, keyboard, hot keys, OSD, and/or front-panel push buttons. Proceed to do this with all occupied ports to verify that all computers are connected and responding correctly. If you encounter an error, check your cable connections for that computer and reboot, if necessary. If the problem persists, please call Belkin technical support.

*Note: For hot keys (e.g. up and down arrows) and AutoScan, the order of progression, when switching from one computer to the next, is dictated by the order of the computers in the list box, on the Main page of the OSD.*

## USING YOUR SWITCH

Now that you have connected your consoles and computers to your Switch, it is ready for use.

You can select connected computers by the direct-access port selectors, located on the front panel of the Switch, hot key commands, or the On-Screen Display.

### Selecting a Computer Using Direct-Access Port Selectors

The Switch has been designed to allow a 1x16 KVM Switch to access all of the ports on a 2x16 KVM Switch or KVM Expander (F1DE016C). Front-panel operations take place on the release of a button. Front-panel operations are also different between daisy-chained configurations and standalone configurations. In standalone configurations, each button release immediately activates the feature selected. In daisy-chain configurations, the first button release puts the console into Select Mode and subsequent button operations will immediately activate the feature selected.

*Note: It takes a moment for the video signal to refresh (depending on your monitor) after switching computers.*

### Standalone Configuration

- The 7-segment LEDs will display the number of the port in focus for each console.
  - One Port Selection LED will always be lit, corresponding to the port in focus and the console.
  - The Shift LED (labeled with an \* on the front panel) indicates that ports 9–16 are selected (not applicable to this Switch in standalone mode).
  - The Console LED will be lit, indicating that this Switch is a primary console Switch.
  - BANK selection buttons will have no effect, since there is only one BANK in this configuration.
1. Press the button corresponding to the port that you would like to select. When you release the button, the Switch will beep, and switch the focus to the selected port. If you don't have permission to access the selected port, the Switch will beep, switch focus away from the selected port, and a banner message will display "Access Denied".
  2. If you press the AutoScan button, when you release the button, the Switch will beep, and switch into AutoScan Mode.

*Note: For a standalone Switch to function as described in this section, the BANK address must be set to 00 and the "Daisy-chain this KVM" box must be cleared. Otherwise, the Switch will function, but it will operate like a daisy-chained Switch.*

# USING YOUR SWITCH

## Daisy-Chain Configuration

- The 7-segment display of a secondary Switch will always display its BANK address. All other buttons and LEDs on secondary BANKs will be disabled.

## Static Mode (Idle)

- The 7-segment LEDs will display the current BANK ID.
- The Port Selection and Shift LEDs will be off.
- The Console LED will be lit, indicating that this Switch is a console.

The Switch will go into Select Mode when you press and release any button on the front panel of the console. The Port Selection LEDs will toggle from off to on, and the 7-segment LEDs will toggle from indicating the BANK ID to indicating the BANK in focus.

## Select Mode

- Select Mode reverts to Static Mode after 5 seconds of inactivity.
  - The 7-segment LEDs will display the address of the BANK in focus.
  - One Port Selection LED will be lit, corresponding with the port in focus on the BANK in focus.
  - The Shift LED will light whenever ports 9–16 are selected. To use the 1x8 or 2x8 KVM Switch to select ports 9–16 on a 1x16 or 2x16 KVM Switch, hold down the corresponding button for one second (the Shift LED will light) then release it. For example, to select the computer attached to port 9, from Select Mode, press the button for port 1, and hold it for one second before releasing it; the Switch will beep and both the Port 1 LED and Shift LED will light.
  - The Primary Console LED will be lit, indicating that this Switch is a console.
1. Press the BANK selection buttons to cycle through the BANKs available; each press increases or decreases the BANK in focus by one, and is immediately indicated by the 7-segment LEDs.
  2. Press the button corresponding to the port that you would like to select. When you release the button, the Switch will beep, and change the focus to the selected port. If the user has been restricted from accessing the selected port, a banner message will display “Access Denied”.
  3. If you press the AutoScan button, when you release the button, the Switch will beep, and change into AutoScan Mode.

## USING YOUR SWITCH

### Selecting a Computer Using Keyboard Hot Key Commands

To send commands to the Switch, the Scroll Lock (SL) key must be pressed twice within about half a second (you will hear a beep for confirmation); then, input the key sequence for the specific command (you will have approximately three seconds after the beep to complete each hot key sequence). The hot key commands are listed below:

SL	SL	Up Arrow	Switch to PREVIOUS computer in the OSD list box
SL	SL	Down Arrow	Switch to NEXT computer in the OSD list box
SL	SL	XX YY	Directly switches to BANK XX, PORT YY (XX=00 to 15) (YY=01 to 16)
SL	SL	Space bar	Activate On-Screen Display
SL	SL	A	Toggle AutoScan Mode on and off

*Note: Other keys can be used to enter commands for keyboards without Scroll Lock keys. For example, CTRL is the preferred method for Macintosh® computers, which often map other functions to the Scroll Lock key. These settings can be changed in the Options page of the OSD.*

For hot keys (e.g. up and down arrows) and AutoScan, the order of progression from one computer to the next is dictated by the order of the computers in the list box, in the Main View of the OSD.

## USING YOUR SWITCH

### Using the AutoScan Function from the Front Panel

Pressing the AutoScan button on the Switch activates it. In AutoScan Mode, the Switch remains focused on one port for a configured interval (1–99 seconds), before toggling to the next port.

### AutoScan Mode

- AutoScan Mode will continue indefinitely until terminated by pressing any valid hot key sequence, or pressing a button on the front panel.
  - When the Switch is in AutoScan Mode, it is also in View-Only Mode. This means that input from the console will not be transmitted to the computer in focus. Cancel AutoScan to regain control of the computer.
  - The AutoScan rate is user-configurable, by computer, in the Setup page of the OSD.
  - AutoScan skips any computers that the user has been restricted from viewing (The restrictions are set on the Security page in the OSD).
  - One Port Selection LED will be lit, corresponding to the port in focus.
  - The Console LED will be lit, indicating that this Switch is a console.
  - On a standalone Switch, the 7-segment LEDs display the number of the port in focus; on a daisy-chain Switch, the 7-segment LEDs will display the address of the BANK in focus.
1. To enter AutoScan Mode, press and release the AutoScan button (once on a standalone Switch and twice on a daisy-chain Switch).
  2. Pressing and releasing any button on the front panel will cause the Switch to beep and exit AutoScan Mode. If you pressed a direct-access port selector, the Switch will also toggle the focus to the selected port. If you don't have permission to access the selected port, a banner message will display.

### Using the MultiView Feature

Your ENTERPRISE Quad-Bus Series KVM Switch is capable of allowing multiple users to view the same computer simultaneously; however, only the first console to focus on that computer will have control (be capable of input). When additional consoles focus on the same computer, those consoles will display the banner, "Viewing only, no control." The console with control will display the banner, "Viewed by console X," where X corresponds to the letter of another console viewing that computer. If the banner is enabled on either type of console, it will be displayed indefinitely; if the banner is disabled, it will be displayed for five seconds.

# USING YOUR SWITCH

## **IntelliView Graphical On-Screen Display Menu Control**

The IntelliView Graphical On-Screen Display (OSD) is intended to have a look and feel similar to popular Windows-based operating systems for PCs. To activate IntelliView, press on “Scroll Lock + Scroll Lock + space bar” on your keyboard. (There are other keys that can be substituted for the Scroll Lock key. For keyboards that do not have Scroll Lock keys, refer to the “IntelliView Options Page” section of this User Manual for more information).

## **IntelliView OSD Features**

The Main page is the initial screen that will appear after opening IntelliView. Its screen layout is similar to many Windows-based operating systems. The user will see a window with a title bar with some controls and a main area where the user accesses the features of the Switch.

The top right side of IntelliView’s title bar identifies the user’s current console and the user that is currently logged-in. Selecting the “?” button displays the Help Screen, which will provide instructions for using the current IntelliView page.

Selecting the “X” button or pressing the Escape key will close the page the user is viewing. Pressing the Escape key when you are on the main page will close IntelliView.

*Note: All changes to IntelliView are written and saved to memory as soon as the focus changes; there is no method of canceling or undoing actions once they have been entered. There is one exception, when editing the contents of an edit box (e.g. the Computer Name edit box), ESC will exit the control and revert the contents back to their original form.*

## **Input and Navigation Features**

- Clicking on the Group, Computer Name, or ID column headers sorts the list box entries in ascending order, by the column header selected.
- Double-clicking on a computer line will select that computer line and switch the console’s focus to the selected port. If the user is restricted from accessing the selected computer, an error message will be displayed. When the error dialog is cleared, the console’s focus will remain on the previously selected port.
- Pressing the up or down arrow keys, while IntelliView is up, moves the computer cursor (the row highlighted blue) up or down. If the cursor moves outside of the visible area, the list will scroll by one line. The scroll wheel on the mouse can also be used to perform this function.
- The up/down double arrows, to the right of the computer list, scroll the list up and down one page at a time. The Page Up and Page Down keys on the keyboard also perform this function.

## USING YOUR SWITCH

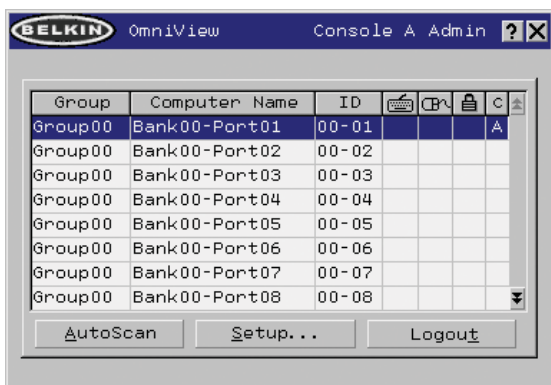
- Pressing the space bar will activate IntelliView control in focus (same as clicking on the control). If the list box is in focus, then pressing the space bar gives the console control of the highlighted computer.
- Pressing “Enter” activates the control in focus, if the control is on a button, or inside an edit box, but if the focus is on another type of control (e.g. the list box), the Enter key activates the default control (Close or Exit, depending on the current IntelliView screen).
- If the administrator presses “Ctrl + TAB” while viewing one of the Setup pages, IntelliView goes to the next page.
- Shortcut keys are enabled in IntelliView. For example, pressing “ALT + X”, where X corresponds to the underlined character in a control’s label, activates that control.
- When IntelliView is up, keyboard and mouse input is routed directly to it; their signals are not sent to the computer.
- Selecting the “Close” button, pressing “ALT + C”, or pressing ESC on any of the Setup pages will return the user to the Main page.
- The TAB key can be used to cycle through the controls on the current IntelliView page. Shift+TAB will cycle backwards.
- The IntelliView window can be repositioned by clicking on the title bar and dragging the window with the mouse.
- To reposition the banner, press and hold “Ctrl + Alt” while IntelliView is up; the cursor jumps from the IntelliView window to the banner; clicking and dragging the mouse will allow the user to reposition the banner.
- The Switch maintains the position settings of IntelliView and the banner for multiple computer video resolutions. The user should set the positions of the IntelliView and banner windows during the Switch setup to make the locations identical for all video resolutions.

*Note: IntelliView does not turn off by itself. To reduce the risk of burning IntelliView on the monitor, turn off the monitor, set the KVM Switch to AutoScan Mode, or manually turn off IntelliView.*



# USING YOUR SWITCH

## The Main Page



The Main page displays information regarding the current connected servers. At a glance, the user can view the server's group, computer name, port locations, connection status, and security mode. The Main page could also be used to navigate through the connected server.

### Group Column

The Group column displays the name of the group to which the computer has been assigned. The group name is assigned by the KVM administrator (see the Setup page section below for information on changing the group name). The computer list can be sorted on this field by clicking on the column header.

### Computer Name Column

The Computer Name column displays the name of each connected computer. The computer name can be set by the KVM administrator (see the Setup page section below for information on changing the computer name). The computer list can be sorted on this field by clicking on the column header.

### ID Column

The ID column displays the BANK and port numbers of the Switch where the computer is connected. The computer list can be sorted on this field by clicking on the column header.

### Keyboard Column

The keyboard column displays the status of the current keyboard connection, and is updated in real time. If the connection to the computer is via a PS/2 cable, a small keyboard icon is displayed. If the keyboard connection to the computer is via USB, the USB trident symbol is displayed. If no keyboard is detected, the cell will be empty.

## USING YOUR SWITCH

### **Mouse Column**

The mouse column displays the status of the current mouse connection, and is updated in real time. If the connection to the computer is via a PS/2 cable, a small mouse icon is displayed. If the mouse connection to the computer is via USB, the USB trident symbol is displayed. If no mouse is detected, the cell will be empty.

### **Security Column**

The security column displays the security settings for the current user. If this user is restricted from accessing a computer, a closed padlock symbol is displayed. If the user is allowed to access the computer, the cell is empty.

*Note: The KVM administrator can prevent computers from appearing in the Main View if the user doesn't have rights to access them (for additional information, see the Options page, on page 29).*

### **Console Column**

The console currently viewing the computer is indicated in this column by its corresponding letter (A–D). If multiple consoles are focused on the same computer, an asterisk will appear in the console cell.

### AutoScan Button

Click the AutoScan button or press “ALT + A” on the keyboard to toggle the AutoScan feature. This will not close IntelliView.

### Setup Button

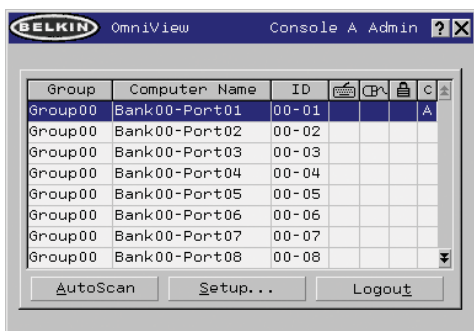
Click the “Setup” button or press “ALT + S” on the keyboard to access the IntelliView Setup pages. If the user is not logged in as Admin, the Setup button will not be selectable (grayed-out).

### Logout Button

Click on the “Logout” button or press “ALT + T” on the keyboard to return to guest-level access. If the administrator has removed guest access, then when the user logs out, they lose focus on the port. All hot keys and the front panel will be disabled, with the exception of opening IntelliView, which will present the user with the login dialog.

# USING YOUR SWITCH

## The Setup Page



The Setup page is only available to the Admin user and is used to set the group name, computer name, and computer scan times. The scan time is dependent on the port being scanned, and is global (i.e. it's independent of the console or user). While scan times are independent of the user, AutoScan will skip computers that the user does not have permission to view.

### Group Column

The Group column displays the name of the group to which the computer has been assigned. The group name is arbitrary text, purely for organizational purposes. The group name can be up to eight characters and is assigned by the KVM administrator. The default group name of a computer is "Group X" where X is the BANK number of a Switch as determined by the BANK address DIP switch. To change the group name, click in the desired cell.

### Computer Name Column

The Computer Name column displays the name of each connected computer. The computer name can be up to 15 characters and is assigned by the KVM administrator. The computer list can be sorted on this field by clicking on the column header. By default, all computer names will be named BANK XX-Port YY. Where XX is a two-digit BANK address number from 00 to 15 and YY is a two-digit computer number from 01 to 16. To input the computer name, click in the desired cell.

### ID Column

This column displays the BANK and port number of the Switch where the computer is connected. The computer list can be sorted on this field by left-clicking the mouse on the column header.

### Scan Column

The Scan column displays the current setting for how long the console views each computer during AutoScan. To change the viewing duration for a computer, click in the desired cell.

## USING YOUR SWITCH

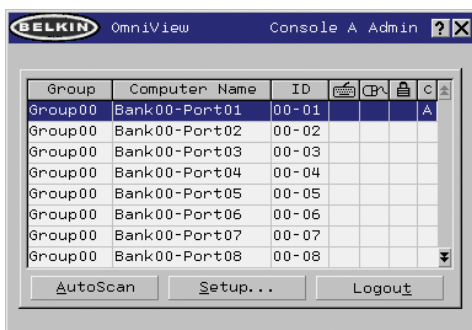
### Scan Time and “Change All” Button

The user can reset the scan time for all computers by entering a value from 1–99 in the edit box and clicking on the “Change All” button. The user will be asked to confirm the action before the new time is applied.

### Console Column

The console currently viewing the computer is indicated in this column.

### Security Page



The Security page allows the administrator to change the computer-access permissions for the Switch's users. There are three levels of user access to the Switch: Admin, User, and Guest. Admin is the only user that can access the Setup pages to configure the Switch. The administrator can restrict users and guests from accessing specific computers. All users can switch computers and toggle the AutoScan function in the Main page. In addition, the guest is the default user (you never have to login as guest), so all users logoff to guest, when the account is enabled.

If the administrator has removed guest access, then when the user logs out they lose focus on the port. All hot keys and the front panel will be disabled, with the exception of opening IntelliView, which will present the user with the Login dialog.

The user accounts defined in the Switch can be used by individuals or groups of individuals; the names of the users are fixed.

*Note: When the guest user is enabled, it defines the minimum privileges that anyone can access. It is possible to restrict user accounts more than the guest account; this is a potential mistake to avoid.*

## USING YOUR SWITCH

### Group Column

The Group column displays the name of the group to which the computer has been assigned. The computer list can be sorted on this field by clicking the mouse on the column header.

### Computer Name Column

The Computer Name column displays the name of each connected computer. The computer list can be sorted on this field by clicking on the column header.

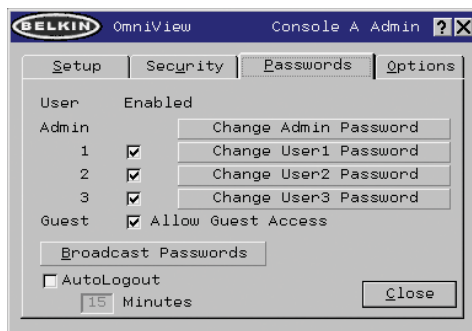
### User Columns (1, 2, 3, G)

These columns allow administrators to set the access rights to each port (computer) for each user (1, 2, 3, and guest). The padlock indicates that the user (column) will be restricted from accessing that port (row). Empty cells indicate that the user has full access to that computer. To toggle user restrictions for a particular port, click the corresponding cell in the list box, or select the computer row and type the key corresponding to the user: 1, 2, 3, G (4 also toggles the guest restrictions).

### Console Column

The console currently viewing the computer is indicated in this column.

### Passwords Page



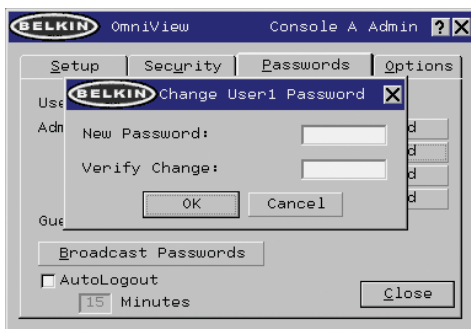
The Passwords page allows the administrator to change user passwords, enable or disable user accounts, and set the AutoLogout time.

*Note: Only the administrator can change user passwords and settings. There is no method of recovering administrator control if the administrator password is lost or forgotten.*

## USING YOUR SWITCH

### Password Entry Fields

There is a “change password” button associated with each user; clicking the button displays the password entry dialog. The administrator is required to type the password and then confirm it; the new password will not be accepted until the entries match (passwords are up to eight characters long, and case-sensitive). Canceling the change password dialog will return to the Passwords page without changing the existing password. In a daisy-chain configuration, clicking “OK” automatically synchronizes this password with the other consoles.



### Enable Check Boxes

The check boxes next to the user names allow the administrator to disable user accounts with a single mouse click. This removes the need to alter the security settings of each host individually when it is necessary to remove a user's access.

### AutoLogout Enable and Time

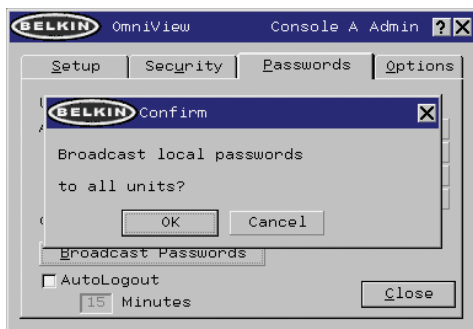
The AutoLogout feature logs-off the user after a specified period (1–99 minutes) of console inactivity. Generally, this will return the Switch to guest-level access, but if guest access has been disabled, all access rights will be revoked until a valid user logs-on to the console. The edit box sets the length of inactivity required before the logout occurs. The AutoLogout feature is not global; it has to be set independently for each console.

*Note: Unless AutoLogout is enabled, or the user manually logs out, the session will not end when IntelliView is closed (the next user will open IntelliView at the privilege level of the previous user).*

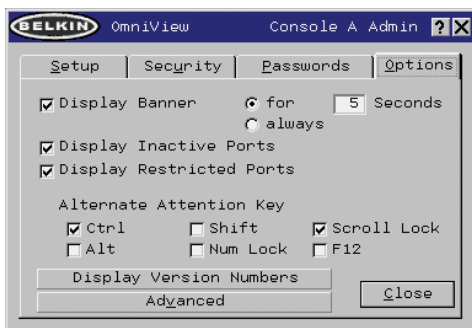
## USING YOUR SWITCH

### Broadcast Passwords

This check box forces all other consoles to overwrite all of their user passwords with the passwords contained in the current console. This makes it simple for the administrator to synchronize the passwords of all consoles (e.g. when adding a new console to an existing configuration).



### Options Page



The controls on this page affect several of the Switch's features.

## USING YOUR SWITCH

### Display Banner

This check box enables a banner to be displayed for system events: pressing a front-panel button, powering-on the Switch, etc. The banner is either always displayed, or displayed for a configured time (1–99 seconds). If the timed selection is enabled, the time input determines how long the banner will remain on-screen after the system event occurs. See the “MultiView” section (on page 20) and the “Banner” section (on page 32) for additional information on the operation and content of the banner. The banner configurations are not global; they have to be set independently for each console.

### Display Inactive Ports

Enabling this feature will cause ports that do not have an active computer attached to appear in the computer list box, on the Main page of IntelliView. By default, inactive ports are displayed. The “Display Inactive Ports” feature is not global; it has to be set independently for each console.

### Display Restricted Ports

Enabling this feature will cause ports that the current user is restricted from accessing to appear in the computer list box, on the Main page of IntelliView. By default, restricted ports are displayed. The “Display Restricted Ports” feature is not global; it has to be set independently for each console.

### Alternate Attention Key

This screen allows you to select alternate keys to initiate hot key commands. It provides compatibility with keyboards that do not feature the identical keys or that may be using them to perform other functions. You may select any number of Alternate Attention keys.

*Note: If all options are deselected, Scroll Lock becomes the default Attention key.*

### Display Version Numbers

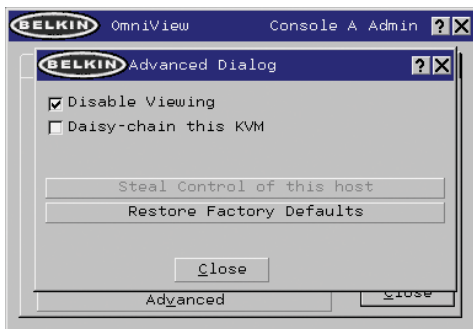
This screen displays product information, including the model number and the firmware revisions. The “Display Version Numbers” feature is not global; it only displays the version numbers for this BANK.

*Note: When performing flash upgrades, you will have to upgrade each Switch or Expander unit individually.*



## USING YOUR SWITCH

### Advanced Button



Activating this button will take the user to the advanced option screen.

#### Disable Viewing

When “Disable Viewing” is checked, only another administrator may view channels occupied by the administrator. This function will be active by default in IntelliView by design. For security reasons, admin needs to disable this if need be.

#### Daisy-Chain this KVM

Checking this box allows Switches set to BANK 00 to communicate with other BANKs in a daisy-chain configuration. This affects front-panel operations, and other operational parameters. Whenever the state of this check box is changed, the following message will be displayed, “This will reset the KVM to change this setting”. If the user selects “OK”, the Switch will immediately reboot in the new configuration. By default, Switches set to BANK 00 are configured as standalone (the check box is cleared).

#### Steal Control of this Host

This feature allows the KVM administrator to take full control of a host that is currently being used by other users.

#### Restore Factory Defaults

Selecting this button will reset ALL user-configurable settings (computer names, group names, passwords, etc.) to their default values on all BANKs in the daisy-chain. The user is presented with a confirmation screen before this action is applied.

*Note: In a daisy-chain configuration, restoring factory default will cause unpredictable behavior. To resolve this temporary issue, the administrator will have to go back into the Options page, select the “Advanced” button, and check the “daisy-chain this KVM” box after “Restoring Factory Defaults” for BANK 00 to function properly.*

# USING YOUR SWITCH

## Error Messages and Dialogs

From time to time, it will be necessary to display messages to the user indicating errors or requesting simple answers to questions. These pop-up screens use the familiar format of title bar and window body, which contains the text of the message. It includes appropriate response controls such as OK and Cancel buttons, based on the nature of the message.

### Login Dialog

The Login dialog is a simple window with radio buttons to select the user, and an edit box for the user to enter a password. If the user is already logged-in, pressing "Cancel" returns the user to his or her current login (or guest, if the account is enabled). If the user is not logged in, and guest is disabled, pressing cancel will close the OSD.

### Help Screens

Online help is available within IntelliView. Simply press the F1 key, or click on the "?" button on the right side of the title bar.

### Banner



The banner, a small window that is displayed to inform the user of the console's focus, appears as a line of text surrounded by a gray, 3-D frame. It displays the following information:

- Group name
- Host name
- BANK and port in focus

If multiple consoles are viewing the same computer (MultiView Mode), the console with control displays the following banner information:

- Viewed by console [console letter]
- BANK and port in focus

The view-only console displays the following banner information:

- Viewing only, no control
- BANK and port in focus

The banner also displays important error messages and important changes in the KVM configuration.

### Splash Screen

When you power-on the Switch, a window appears that displays its product name and copyright information. This window remains for several seconds then disappears. Opening IntelliView will clear the Splash Screen immediately.

# USING YOUR SWITCH

## The AutoUpdate Firmware Update Utility

### Updating Firmware

The AutoUpdate application is designed to inspect your hardware and guide you through the process of updating the firmware (if necessary) on your Switch. AutoUpdate downloads are available by calling Belkin Tech Support at 310-898-1100, ext. 2263.

The administrator should perform the updates when the KVM Switch(es) is not in use. Each Switch will be power-cycled during the process, which may lead to loss of keyboard, or mouse functionality on some computers. The administrator should shut down any computers that he or she is not willing to physically reset, before beginning the update process.

To update the firmware, you will need the following items:

1. A computer running Windows XP, 2000, Me, or 98, with an available USB port.
2. A standard USB cable that connects between the Switch and the computer.
3. The Belkin AutoUpdate application.
4. An Internet connection for automatic installation.

### Installing the AutoUpdate application:

1. Download and run the AutoUpdate application given to you by Belkin Tech Support.
2. Click the "Next" buttons, configuring file locations, icon preferences, etc., as desired, until the install is complete.

### Connecting the computer to the Switch:

1. Power on the Switch.
2. Connect one end of the USB cable to the flash port on your Switch(es) (the USB "B" connector) and the other end to the computer's USB port(s). You may need one or more USB hubs between the computer and the Switch if you intend to update multiple Switches simultaneously.

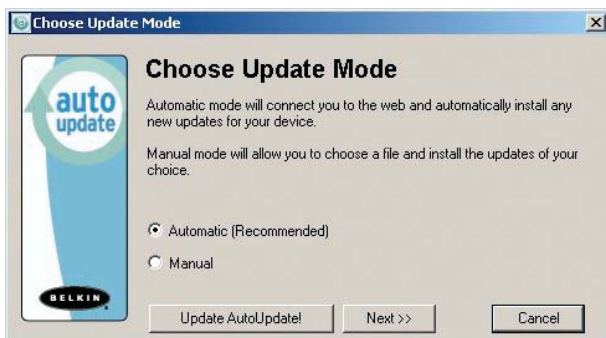
*Note: Before you begin the update, the administrator should go into the Options page in IntelliView, press the "Display Version Numbers" button, and record the current version numbers; this will allow the administrator to confirm that the firmware was updated correctly.*

## USING YOUR SWITCH

To start the update process, you must run the AutoUpdate application by selecting “AutoUpdate.exe” from the start menu, or a desktop shortcut.

The first screen of the AutoUpdate application will prompt the user to select an automatic or manual update. You should generally select automatic, unless you have a specific reason to do otherwise. An automatic update will check the firmware on the Switch and compare the versions installed against the latest versions available; if there are newer versions, the application will download the new firmware from the Internet and transfer it into the Switch. Then the user needs to power-cycle the KVM Switch(es), to complete the firmware installation. The manual update works similarly, but the user needs to acquire the correct update file manually.

*Note: Before updating the Switch, make sure that AutoScan is off and IntelliView is not displayed on the console. This will reduce the level of extraneous activity in the Switch.*



## USING YOUR SWITCH

### Updating Devices via the Web



When you start the AutoUpdate application, it searches your computer for devices that support the update process. It also automatically connects to the Web and searches for available updates for the devices that are found. When the application has gathered the relevant information, it lists all of the devices found. An "OK" to the left of the device name (filling the check box) indicates that there are no new updates available on the Web (the device is up to date). If AutoUpdate finds an update for a device, it displays a checked box and the AutoUpdate icon to the left of the device name. If you click on a device in the list box, information about the device and the update will be displayed in the details box, to the right of the list box. Click on the checked boxes in the device list to deselect (uncheck) any devices that you don't want to update. All devices with checked boxes will be updated (one at a time) when you click "Next".

## USING YOUR SWITCH

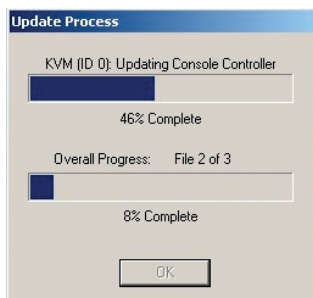
Before the AutoUpdate begins, a warning screen will be displayed, informing the user of the risks involved in proceeding with the update, and actions that should be avoided while the update is in progress.



*Note: It is crucial that the PC and the Switch remain powered-on, and the USB cable remains connected to the PC or the Switch during the update. The user should also avoid using the PC in ways that might interfere with the operations of the AutoUpdate application. If the update process is disturbed, the Switch could become nonfunctional. If the update is interrupted, but the Switch is still on, you should be able to restart the update (you may have to restart the AutoUpdate application).*



## USING YOUR SWITCH



When the update is started, a dialog pops up, displaying the file transfer progress for each sub-device, and for the Switch, as a whole. If multiple devices have been selected, the dialog remains up and repeats the update process for each device. When the update is complete, the "Next" button will become active, allowing the user to complete the update.

*Note: During the AutoUpdate file transfer process, the 7-segment LEDs will display "AU", indicating AutoUpdate is in progress.*

### Updating your KVM Manually with a File from a Local Disk



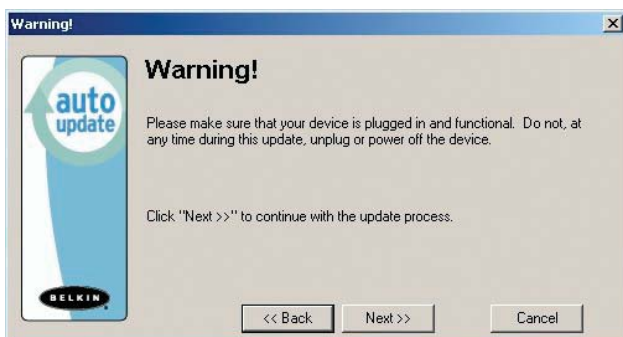
If you select a manual update, the AutoUpdate application will still scan for devices that can be updated, but it will not look for updates on the website, so all of the device check boxes will be empty. The user must input the path to the target update file (manually, or using the browse button (the ellipsis)). If the file is valid, the "Next" button will become active. Click it to progress to the next screen.

*Note: Invalid files include: files that are not made for AutoUpdate; AutoUpdate files for the incorrect device, language, etc.; or AutoUpdate files that are of the correct type, but do not contain newer software.*

## USING YOUR SWITCH

The “Advanced” button allows the user to manually force updates into the target device. AutoUpdate does minimal checking to determine whether the selected file is valid in this mode. Belkin does not recommend using Advanced Mode unless directed to do so by Belkin Technical Support. The Advanced button will become active at the same time that the Next button becomes active (when a device is selected and a valid file has been selected).

*Warning:* Improper use of Advanced Mode could render your Switch nonfunctional and incapable of receiving further updates.

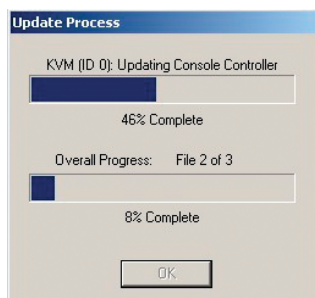


These two paragraphs are repeated (see above).





## USING YOUR SWITCH



When the update is complete, the Next button will become active, allowing the user to complete the update.



If the download fails for any reason, a dialog box will appear with an option to retry the update.

If the application has completed successfully, this screen will be displayed. If a reboot is required, that will be indicated on this screen. When you click "Finish", the AutoUpdate application will close.

When the AutoUpdate is complete, the 7-segment LED will display "PC", indicating that a power cycle is needed to complete the update.

## USING YOUR SWITCH

### Completing the Firmware Update

The Switch needs to be power-cycled (or reset) after a successful download, so that it can program its internal components. The update process will not be complete until the device has been power-cycled.

*Warning!* If the update process failed or was disrupted, DO NOT power-cycle the device! Resetting the device at this point may cause the Switch to be programmed with corrupted data. This may cause your Switch to stop working and become incapable of accepting corrective updates. Try updating the device again; if this fails, then contact Belkin Technical Support for assistance.

### Completing a Standalone KVM Firmware Update

1. Power-cycle or reset the Switch.
2. The internal components of the Switch will be reprogrammed with the new code (This may take several minutes). During the programming process, the direct-access port selector LEDs will blink on and off and the 7-segment LEDs will display a series of diagnostic codes.
3. When the update is complete, the Switch will play a series of tones, boot automatically, and display the Splash Screen. The Switch is now updated and fully functional.

### Completing a Firmware Update on Multiple KVM Switches (Daisy-Chained)

1. Power-off **ALL** of the Switches in the daisy-chain.
2. Power-on **ONE** Switch.
3. The internal components of the Switch will be reprogrammed with the new code (This may take a few minutes). During the programming process the direct-access port selector LEDs will blink on and off and the 7-segment LEDs will display a series of diagnostic codes.
4. When the update is complete (approximately 2 minutes), the Switch will play a series of tones, boot automatically, and display the Splash Screen. The Switch is now updated and fully functional.
5. **POWER-OFF** the updated Switch.
6. Repeat steps 2–5 for each of the Switches until all have been successfully updated.
7. When all of the Switches have been independently updated, power-on all of the **BANKS** of the daisy-chain. The entire daisy-chain is now updated and fully functional.

## TROUBLESHOOTING

**I've daisy-chained multiple Switches; now I want to add another console. What do I need to do to get it running?**

- If you want to add your console to a Switch that is already in your daisy-chain with its DIP switches set from 00 through 01, you simply have to connect your monitor, keyboard, and mouse.
- Connect the Switch to the computers following the same procedure that you would for a standalone Switch. Before you power-on the BANK, connect the daisy-chain cable to it and one of the Switches on the end of the chain (be sure to use the IN port on one BANK and the OUT port on the other). Turn on the Switch. Bring up the OSD on one of the other consoles, and enter Setup Mode. Go to the Passwords page and click the "Broadcast Passwords" button. The new console is ready to use and is synchronized with the remainder of your daisy-chain.
- Connect the Switch to the computers following the same procedure that you would for a standalone Switch. Before you power-on the BANK, connect the daisy-chain cable to it and one of the Switches on the end of the chain (be sure to use the IN port on one BANK and the OUT port on the other). Turn on the Switch. Bring up the OSD, on one of the other consoles, and enter Setup Mode. Go to the Passwords page and click the "Broadcast Passwords" button. The new console is synchronized with the remainder of your daisy-chain and ready to use.

*Note: By creating a copy of "Eject this disk" application on your desktop, you can easily map the "Eject this disk" function to the keyboard map. To copy the "Eject this disk" application from within Sherlock, hold down the "Option" key on the keyboard ("Alt" key on PC keyboard) and drag the application from the search result box to your desktop.*

# GLOSSARY

The following definitions are used throughout the manual.

**AutoScan:** A mode of operation where the KVM switch scans from one port to another, on an ongoing basis, as configured by the user.

**BANK:** The address of a daisy-chained KVM (0–15, set by the DIP switch).

**Console:** The all-in-one term for the keyboard, video monitor, and mouse connected to a KVM switch.

**Console Port:** Receptors for the console to connect to the KVM switch.

**Control:** When discussing switching between ports, control means that the console is capable of sending input to the computer. Control requires that the console also has focus on the port, and is viewing it.

**Console Switch:** A KVM switch set to BANK address 0–1, with a console attached.

**CPU:** The markings on the KVM case that indicate the port numbers where each computer cable is connected to the KVM switch.

**Daisy-Chain:** A configuration of multiple KVM switches that are connected one to another in a series; a Belkin KVM daisy-chain uses common settings to allow seamless, complex interactions between multiple consoles for control over many computers.

**Focus:** This term is used in two distinct ways:

1. In the OSD, the focus is represented by a dashed gray line around the control. The focus determines which control will be activated by pressing the space bar or the Enter key; if the focus is on a button, or inside an edit box, pressing Enter will activate that control, whereas if the focus is on another control (e.g. the list box), the Enter key will activate the default control (Close or Exit).
2. When discussing switching between ports, focus refers to the act of targeting a particular port.

**HID:** Human Interface Device, the USB device class that includes keyboards and mice.

**KVM:** Keyboard Video Mouse switch.

**Port:** An interface receptor on a computer through which you can attach a device or plug in a device cable.

**Primary Switch:** A KVM switch set to BANK address 0-1 only with a console attached.

**Secondary Switch:** Any KVM switch without a console.

**Select Mode:** The mode of operation a daisy-chained KVM switch, in Static Mode, enters when the first front-panel button is pressed. Select Mode allows the user to select BANKs, hosts, etc. with the next button press.

## GLOSSARY

**Standalone:** A single KVM switch that operates independently (not connected to others).

**Static Mode:** The predominant mode of operation of the KVM switch. The switch enters this state whenever it has not received a button press for at least five seconds.

**OSD:** On-Screen Display, a Graphical User Interface that can be used to control and configure the KVM switch.

**View:** When discussing switching between ports, viewing means that the console is receiving video from the computer. Viewing requires that the console also has focus on the port.

# INFORMATION

## FCC Statement

### DECLARATION OF CONFORMITY WITH FCC RULES FOR ELECTROMAGNETIC COMPATIBILITY

We, Belkin Corporation, of 501 West Walnut Street, Compton, CA 90220, declare under our sole responsibility that the products:

**F1DW116C**  
**F1DW216C**

to which this declaration relates:

Comply with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

## CE Declaration of Conformity

We, Belkin Corporation, declare under our sole responsibility that the products F1DW116C and F1DW216C to which this declaration relates, are in conformity with Emissions Standard EN55022 and with Immunity Standard EN55024, LVP EN61000-3-2, and EN61000-3-3.

## ICES

This Class B digital apparatus complies with Canadian ICES-003. Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada.

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